Release Notes
EPOS Manager

Release Date: 03-07-2023

Version: 7.7.2 (Cloud)

New features:

- None.

Changes and bug fixes:

- Fixed the issue in Safari browser where IT Admin is not able to deploy updates and configuration.

Known Issues:

- Copy QR Code will not work when EPOS Manager On-premises is accessed through non secure URLs (http).
- Users need to clear browser cache when EPOS Manager is launched through bookmarks to view the latest UI.
- EPOS Manager will not show version details of web-based softphones.

Software Release History

Release Date: 07-06-2023

Version: 7.6.1 (Cloud), 7.6.1.27975 (On-premises)

New features:

- Support for new devices – SDW 5000T Series & IMPACT 1000 series.

- Support to show meeting room device status like online/offline or update available.

Changes and bug fixes:

- Ability for IT Admin to filter devices based on type like Wireless BT, Speakerphone etc.

Known Issues:

- Copy QR Code will not work when EPOS Manager On-premises is accessed through non secure URLs (http).
- Users need to clear browser cache when EPOS Manager is launched through bookmarks to view the latest UI.
- EPOS Manager will not show version details of web-based softphones.

Release Date: 25-01-2023

Version: 7.5.1 (Cloud)

New features:

- Support for new devices – Expand Vision 1M
- Support to show meeting room devices status via creating meeting rooms and associating devices.

Changes and bug fixes:

- Fixed the slow response issue of some functions.
- Fixed the issue of deployment status is not shown

Known Issues:

- Copy QR Code will not work when EPOS Manager On-premises is accessed through non secure URLs (http).
- Users need to clear browser cache when EPOS Manager is launched through bookmarks to view the latest UI.
- EPOS Manager will not show version details of web-based softphones.

Release Date: 29-11-2022

Version: 7.4.0 (Cloud)

New features:

- Ability for IT Admin to filter firmware & configuration packages based on connected devices.
- Support for new devices – Expand Vision 1 and Expand Vision 5.

Changes and bug fixes:

- Removed Pending & Rejected updates tabs under Manage updates & Configuration pages, to ease the flow of firmware/Software packages published by EPOS.
- Removed support to deploy Voice Prompt only packages.
- Support for additional settings for MB Pro 1 & Pro 2 headsets.
- Add 24 hours' time format and Admin password during provision & configuring video devices.

Known Issues:

- Copy QR Code will not work when EPOS Manager On-premises is accessed through non secure URLs (http).
- Users need to clear browser cache when EPOS Manager is launched through bookmarks to view the latest UI.

- EPOS Manager will not show version details of web-based softphones.

Release Date: 17-08-2022

Version: 7.3.1 (Cloud), 7.3.1.20621 (On-premises)

New features:

- Support for new device – EXPAND Vision 3T.

Changes and bug fixes:

- Fixed the issue where EPOS Manager sign up was failing due to spaces in the Admin Contact Number.

Known Issues:

- Copy QR Code will not work when EPOS Manager On-premises is accessed through non secure URLs (http).
- Users need to clear browser cache when EPOS Manager is launched through bookmarks to view the latest UI.
- EPOS Manager will not show version details of web-based softphones.

Release Date: 06-07-2022

Version: 7.3.0 (Cloud), 7.3.0.19484 (On-premises)

New features:

- Support for new devices – BTD 800a, EXPAND Vision 1, EXPAND Vision 5, EXPAND Control, ATC-C3 HS.
- Ability for IT admin to easily provision video devices to EPOS Manager using QR codes.
- Support for IT Admin to set 3CX Desktop App Dialer as default softphone.

Changes and bug fixes:

- Ability for IT Admin to view the connected machine hostname under Manage Devices.
- Configured emails sent from EPOS Manager to use static IP address – 149.72.207.5
- Ability for IT Admin to transfer ownership to sub admin instead of updating the email address.
- Fixed the issue where Create New Group button was not visible in Chrome browser in Manual Group tab.
- Fixed the issue where IT Admin cannot choose special character * in their password.
- Fixed the issue where sorting was not working correctly on First seen column in Manage Device.

Known Issues:

- EPOS Manager will not show version details of web-based softphones.

Release Date: 28-04-2022

Version: 7.2.0 (Cloud), 7.2.0.17554 (On-premises)

New features:

- Support for new devices - ADAPT 660 AMC, EXPAND 40 Series, C10, C20, C50.

Changes and bug fixes:

- Support for 1 hour auto power-off settings for ADAPT 200/300/400/500 Series devices.
- Ability for IT Admin (Cloud Only) to configure Single Sign On in the organization.
- Fixed the issue where the number of users is not shown correctly in the manual group.
- Fixed the issue where dashboard (Cloud only) was showing incorrect active device count.

Known Issues:

- EPOS Manager will not show version details of web-based softphones.

Release Date: 09-02-2022

Version: 7.1.1 (Cloud), 7.1.1.15278 (On-premises)

New features:

- Ability for IT Admin to view the login name of the user.
- Ability for IT Admin to choose not to receive email notifications on updates and configurations.
- Ability for IT Admin to see the processor name of the EPOS Connect client machine.

Changes and bug fixes:

- Fixed the issue where EPOS Manager Cloud Single Sign On login on MAC machine does not work on Safari browser.

Known Issues:

- EPOS Manager will not show version details of web-based softphones.

EPOS

Release Date: 20-12-2021

Version: 7.1.0 (Cloud), 7.1.0.13703 (On-premises)

New features:

-   Ability for IT Admin to login to EPOS Manager cloud using Single Sign On.
-   Support for Mobile call transfer and configurable Auto Power Off settings for IMPACT 5000 Series.
-   Support for Avaya Workplace to be set as default softphone by IT admin.

Changes and bug fixes:

-   EPOS Manager on-premises support for Windows Server 2016 (Updated Feb 2018) OS.
-   Support for ZyDesk to be recognized as Zylinc brand in the softphone report.
-   Fixed the issue where EPOS Connect for Windows was unable to connect with EPOS Manager due to constraints on the length of Office field.

Known Issues:

-   EPOS Manager will not show version details of web-based softphones.
-   EPOS Manager Cloud Single Sign On login on MAC machine does not work on Safari browser. It is recommended to use Google Chrome on MAC for Single Sign On.

Release Date: 07-10-2021

Version: 7.0.0 (Cloud), 7.0.0.11582 (On-premises)

New features:

-   Support for new devices - IMPACT D Series.
-   Ability for IT Admin to configure the Mute Notification settings for IMPACT 5000 Series and the interval on how frequently to show the notifications.

Changes and bug fixes:

-   The URL of the static content (software and firmware updates) on the cloud solution has changed to https://update.eposstorage.com
-   Improved the on-premises solution to reduce the number of ports required to be exposed in the organization.

- Tenant Admin while editing the softphone configuration pack can see the list of default softphones based on the EPOS Connect client type.
- Fixed the issue where the admin name was shown wrong upon login.
- Fixed the issue where the third-party device name was not shown in the device details page.
- Fixed the issue where sub admins are not receiving new FW/SW notification emails.

Known Issues:

- EPOS Manager will not show version details of web-based softphones.

Release Date: 12-05-2021

Version: 6.1.0 (Cloud), 6.1.0.7007 (On-premises)

New features:

- Support for new devices – ADAPT 130/130T, ADAPT 160/160T, ADAPT 135/135T, ADAPT 165/165T, ADAPT 160 ANC/160T ANC, ADAPT 200 Series, Command 260 PTT.
- Support for Sidetone settings in ADAPT 660.
- Support for prioritizing PC audio settings in BTD 800 dongle.

Changes and bug fixes:

- EPOS Manager On-Premise solution based on docker Linux containers.
- Ability for IT Admin to deploy multiple firmware updates or configurations to multiple user groups in one go.
- Ability for IT Admin to hide the user groups.
- Fixed the issue of call activity and softphone reports not shown.

Known Issues:

- EPOS Manager will not show version details of web-based softphones.